

CORE ISSUES

Facility	License #	Physical Address	Phone Number
Shodair Residential Treatment Center	12851	2755 Colonial Drive	406-444-7500
Administrator	City	Zip Code	Survey Date
Craig Aasved	Helena	59604-	10/21/2020
Survey Team Leader	Survey Type		Response Due
Taylor, Jasmine	Complaint Inspection		10/31/2020

Item #	Rule ()	Description
1	53-21-107-2 Abuse and neglect of persons admitted to	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>1) The facility did not follow its own Child Abuse and Neglect Reporting policy. Interviews will staff indicated that staff were not aware of their responsibilities as mandatory reporters of child abuse and neglect, and staff could not identify which staff member would have been responsible for reporting this incident. Shodair has updated our processes to ensure that any incident of sexual contact- no matter who is involved or whether it can be confirmed or not- is reported to the appropriate staff, law enforcement, and DPHHS</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our process for reporting child abuse and</p>

		<p>neglect to ensure all incidents get reported appropriately and on time to DPHHS. Completion Date: 09/21/2020</p>
1	53-21-107-2 Abuse & neglect at mental health facilities prohibited reporting investigations	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>1) The facility did not follow its own Child Abuse and Neglect Reporting policy. Interviews will staff indicated that staff were not aware of their responsibilities as mandatory reporters of child abuse and neglect, and staff could not identify which staff member would have been responsible for reporting this incident. Shodair has updated our processes to ensure that any incident of sexual contact- no matter who is involved or whether it can be confirmed or not- is reported to the appropriate staff, law enforcement, and DPHHS</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our process for reporting child abuse and neglect to ensure all incidents get reported appropriately and on time to DPHHS. Completion Date: 09/21/2020</p>
3	53-21-107-3 Abuse & neglect at mental health facilities prohibited reporting investigations	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>1) On 07/12/2020, Resident #1 was inappropriately sexually</p>

		<p>touched by Resident #2. Resident #1 reported this incident to a staff member. The facility did not immediately report the allegation to law enforcement. The facility only made this report after Resident #1's parents demanded to press charges. The facility failed to report the incident to Centralized Intake.</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our processes to ensure that any incident of sexual contact- no matter who is involved or whether it can be confirmed or not- is reported to the appropriate staff, law enforcement, and DPHHS.</p> <p>Completion Date: 09/21/2020</p>
3	53-21-107-3 Abuse and neglect of persons admitted to	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>1) On 07/12/2020, Resident #1 was inappropriately sexually touched by Resident #2. Resident #1 reported this incident to a staff member. The facility did not immediately report the allegation to law enforcement. The facility only made this report after Resident #1's parents demanded to press charges. The facility failed to report the incident to Centralized Intake.</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our processes to ensure that any incident of sexual contact- no matter who is involved or whether it can be confirmed or not- is reported to the appropriate staff, law enforcement, and DPHHS.</p>

		Completion Date: 09/21/2020
4	53-21-107-7 Abuse & neglect at mental health facilities prohibited reporting investigations	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>1) The facility's written report of the investigation did not include a description of the rationale for conducting the investigation with either in-house or outside personnel.</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our root cause analysis procedure to include a section of rationale for the investigative actions being taken.</p> <p>Completion Date: 09/21/2020</p>
4	53-21-107-7 Abuse and neglect of persons admitted to	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>1) The facility's written report of the investigation did not include a description of the rationale for conducting the investigation with either in-house or outside personnel.</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our root cause analysis procedure to include a section of rationale for the investigative actions</p>

		<p>being taken. Completion Date: 09/21/2020</p>
5	53-21-107-8 Abuse and neglect of persons admitted to	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>The facility did not provide a written report of the completion of the investigation within 5 days. The Root Cause Analysis is not dated and was not provided to the Licensure Bureau until 08/12/2020.</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our reporting procedure to ensure that all incidents of sexual contact- no matter who is involved or whether the incident can be confirmed or not- will be reported both internally and externally with the required documentation. The root cause analysis for this incident was completed 07/13/2020.</p> <p>Completion Date: 09/21/2020</p>
5	53-21-107-8 Abuse & neglect at mental health facilities prohibited reporting investigations	<p>The surveyor's review of the Incident Report From dated 07/12/2020, the facility's Child Abuse/Neglect Reporting policy, the facility's Root Cause Analysis, and interviews with Staff #1 -Staff #5 on 08/31/2020.</p> <p>FINDINGS:</p> <p>The facility did not provide a written report of the completion of the investigation within 5 days. The Root Cause Analysis is not dated and was not provided to the Licensure Bureau until</p>

		<p>08/12/2020.</p> <p>PLAN OF CORRECTION</p> <p>Shodair has updated our reporting procedure to ensure that all incidents of sexual contact- no matter who is involved or whether the incident can be confirmed or not- will be reported both internally and externally with the required documentation. The root cause analysis for this incident was completed 07/13/2020.</p> <p>Completion Date: 09/21/2020</p>
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